# Improving Machine Translation with Human Feedback: An Exploration of Quality Estimation as a Reward Model



Zhiwei He, Xing Wang\*, Wenxiang Jiao, Zhuosheng Zhang, Rui Wang\*, Shuming Shi, Zhaopeng Tu



- LLMs benefit from human preference modeled by reward models.
- Today's QE models (reference-free) closely match human preference.





Mitigating OO

$$r^{+}(x,y) = \begin{cases} r(x,y) - P & \text{if } C(x,y) \\ r(x,y) & \text{otherwise,} \end{cases}$$

• Detect errors during training • Add penalty term P to the reward if y is an error translation (C(x, y) = True)

? Can MT model learning from QE?

## **Direct use: over-optimization (OO)**



• Overoptimizing rewards could steer the model away from human preferences.

• We dub it as RAFT+



### **OO Cause 1: imperfect reward**

Error type	Translation	Reward
None	The rule of drinking Red	2.84
	Label Whisky:	
Len-ratio (too long/short translation)	The rule of drinking Red Label Whisky: 1. Always drink responsibly.2. Never drink alone.3. Avoid drink- ing on an empty stom- ach.4. Set limits and stick to them.5. Drink in moder-	5.60
	ation.	
Off-target (wrong target language)	So trinkt man Red-Label-	4.58
	Whisky:	

 $\blacktriangleright$  QE sometimes assigns high scores for errors.

## **OO Cause 2: error propagation**

## Effects of base model





#### NLLB-200-600M Random-600M •••

NLLB-200-1.3B

О.

- Pipeline: Base -> SFT -> RAFT+
- Larger model size results in a more
  - significant enhancement from RAFT+.
- RAFT+ only works when the base model has undergone pretraining.